



Hill Horticulture, Inc

Complete Landscape Design, Installation and Maintenance • Serving San Antonio Since 1983

HILL HORTICULTURE INC. LIMITED WARRANTY GUIDELINES v05/16

The following information constitutes the full warranty provided by Hill Horticulture, Inc. (HHI) for the various types of installations as described below. All workmanship in general is warranted for (6) six months from the original date of installation, barring any act of God, owner neglect, or vandalism. No other warranty expressed or implied is covered by this warranty. This warranty is offered only to the original customer purchasing the work and is non-transferable. Requests for warranty review must be made in writing and sent to our main office via email or regular mail. A warranty review request does not guarantee that your issue is or will be covered under warranty.

1. Plant Materials & Sod Warranty:

- a. All plants, trees, shrubs, etc. are warranted for (6) six months from the original date of installation, barring any act of God, owner neglect, or vandalism.
- b. Plants, trees, shrubs, etc. are only warranted on (1) one occurrence. Death of the same plant, tree, shrub, etc. will be deemed owner neglect. Warranty does not “restart” on installation of replacement plant, tree, shrub etc.
- c. Sod is warranted for (60) sixty days from original date of installation
- d. No warranty is provided on any owner provided plant materials, transplanted plant materials, or seasonal color of any kind.

2. Irrigation Systems (New Installations & Repairs)

- a. New irrigation systems are warranted for (1) one year from original date of installation, barring any act of God, owner neglect, or vandalism.
- b. Irrigation repairs are warranted for (60) sixty days from original date of repair

3. Retaining Walls

- a. Retaining walls are warranted for (6) six months from the original date of installation, barring any act of God, owner neglect, or vandalism.
- b. Large cracks in walls as a result of unforeseen ground shifting or settling for any reason are not covered under warranty. We will however make every effort to repair your wall at minimal cost to you.
- c. Minor stress cracks on joint lines or stones are not covered under warranty



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4. **Flagstone Patios (with Concrete sub-base or Decomposed Granite sub-base)**

- a. Flagstone on concrete patios are warranted for (6) six months from the original date of installation, barring any act of God, owner neglect, or vandalism.
- b. Large cracks or uneven areas in flagstone or grout as a result of unforeseen ground shifting or settling for any reason are not covered under warranty. We will however make every effort to repair these issues at minimal cost to you.
- c. Flagstone on decomposed granite patios are warranted for (6) six months from the original date of installation, barring any act of God, owner neglect, or vandalism.
- d. Decomposed Granite is not guaranteed to stay in place, unless stabilizer is purchased as part of the original installation

5. **Easy Turf – Synthetic Turf & Putting Greens**

- a. Easy Turf comes with an (8) year non-prorated warranty from the original date of installation (see attached for more details)
- b. Putting Greens come with a (3) three year warranty from the original date of installation (see attached for more details)

HHI reserves the right to modify, amend or rescind any portion or portions of this warranty as needed without prior notice or consent.